

Criminals in our port have no hold over me, because...

1. I know...

2. I prevent...

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3. I recognise...

4. I respond...

1. I know how criminals operate and what they need



* **They need help from the inside.**

- Criminals want access to the secured part of the port.
- Criminals need information about processes.
- We have this access and information.
- That is why they approach us.

* **Obviously, they know what kind of help they need from us.**

- Access passes.
- PIN codes.
- Information about access to port sites.
- Movements of people and goods (such as bags that have to be taken off a ship or off the site).

* **They buy this help, or obtain it by coercion.**

- It starts with an attractive payment for a small job.
- Port employees with debts or addictions are particularly vulnerable.
- If you cooperate just once, there's no going back.
- They can now threaten and blackmail you (by informing your boss, for example).

2. I prevent criminals from approaching me



* **Do not wear company clothing off-site.**

- Do not share any information about your work at the port, including on social media.
- Be careful about what you say about your work to other people, whether you know them or not.

* **I know what the risks are.**

- Cooperating once with a criminal means always cooperating with them.
- They can blackmail you and coerce you; you are left with no choice.
- Being arrested has consequences for you (prison, isolation, no job).
- And it hits your family and friends as well.

3. I recognise the signals that indicate criminal activity



* In general.

- Anything or any situation that is abnormal, suspicious, or unusual.
- Vehicles or sailing vessels.
- People on the port site or along the quayside or near a ship.
- Things that give you a gut feeling that something is not quite right.

* Odd questions asked by strangers.

- [Click here.](#)

* Odd behaviour by a colleague (or former colleague).

- [Click here.](#)

* Suspicious situations on the port site.

- [Click here.](#)

* Customers of the port who are acting suspiciously, whether on the site or not.

- [Click here.](#)

* Suspicious situations during loading or unloading on the port site.

- [Click here.](#)

4. I respond if I witness any criminal activity



* I report suspicious activities.

- This increases the chances of criminals being caught.

* I know what I can report, and how and where.

- You can report crime anonymously to M: Meld Misdaad Anoniem (crimestoppers) on **0800 7000** or **online**).
- If you want to share information about a crime, please call TCI: **088 661 7734**.
- Always call **112 in an emergency** or **0900 8844** to report a specific incident to the police where there is no immediate urgency, or to report suspicious situations of whatever nature on public roads or business premises. Or get in touch with your local police.
- For suspicious shipments, phone the Customs control room (**088 622 3100**).
- You should also report specific incidents or suspicions to your **manager** and/or the **security manager**.

* I know how to make my reports more informative.

- The more specific the information, the better. For example:
- Descriptions of cars (registration number, colour, make, unusual features).
- Dates and times, locations.
- Features/details/descriptions of possible criminals (including social media accounts).
- Logos/company names.
- Container numbers, telephone numbers, e-mail addresses, and bank account numbers.